

Business areas.



## 2007

Foundation of Suncycle Solar Services.

## 2,000,000

Repaired and tested modules.

## Central and Local

Short distances throughout Europe.

## 200 service engineers

Professional after sales service.

## Individual

Modular service packages.

## Unique

Complete service range out of one hand.

## International

Europe / USA / Far East / Asia



### After sales services

Suncycle supports the complete after-sales process. Our services range from process design through to standardised complaint handling and documentation.

The scope of offers ranges from our own technical hotline in 5 languages up to 3rd level support. Suncycle ticket system offers continuous process tracking with individual escalation paths.



### Test and repair

All common test methods such as electroluminescence, thermography, flash or insulation test, are available in the works or on site with the Compact Test Unit (CTU).

Certified processes are provided for rear coatings, diode replacements or repairs to junction boxes, module frames and inverter PCBs, amongst others.



### PV operational management

The Suncycle offer ranges from yield monitoring via inspection & maintenance through to the integrated commercial management of larger PV parks.

A nationwide network of partners with their own inspection teams and engineers guarantees a fast and reliable service for the shortest of downtimes and maximum system yield.



### Recall management

Suncycle is responsible for organising international recall campaigns. We take care of the complete organisation from planning via customer identification and error correction through to process documentation with full cost control.



### Assessment and engineering

Suncycle Engineering offers investors and banks system tests and technical approvals. Detailed catalogues of measures are the basis for assessments during a change of ownership, yield problems or at the end of warranty periods.



### Supply chain solutions

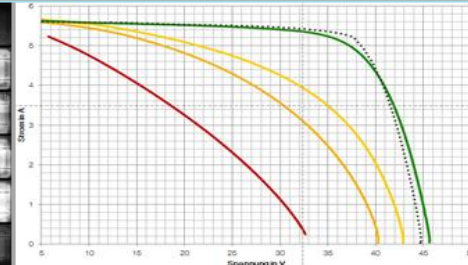
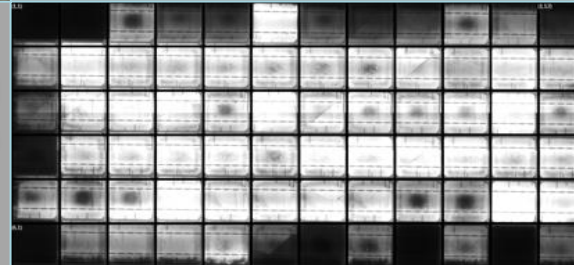
Customers use Suncycle as a logistics hub and combine our test competence with the logistics services. Random sampling in the incoming goods department is an important component in the quality assurance process for our customers.





Performance assessment  
on site >150 MWp in UK in 2015

PID detection & healing  
for >50MWp | for >600 plants



repair of junction boxes  
and back sheet  
> 500,000 modules

Plant optimization  
statics & construction  
>700 plants



## Manufacturers / Wholesaler

## Financial Institutions / Insurances

## EPC / Installers